

## FRAUD ACCEPTANCE AGREEMENT

Effective Date: March 28th, 2023 This FirstDigital Networks International and Domestic Fraud Acceptance Agreement (hereinafter "Fraud Agreement") is entered into this \_\_\_\_\_\_ Day of \_\_\_\_\_\_ 2023, by and between FirstDigital Communications, LLC, and (herein "Customer"). The Listed Customer representative acknowledges they are the duly authorized party to obligate their respective company and make Network related decisions involving elements related to Telephony, Data and Video services for the listed company below. This person understands that Fraud does occur from time to time from many sources and by signing this Fraud Agreement they recognize the Listed Company is responsible for all calls traversing from the fraudulent caller's network or to your network. By executing this Fraud Agreement, you authorize FirstDigital to implement the necessary network protocols (such as authentication codes or blocking to known high fraud countries) which are designed to disrupt fraudulent calling. You further understand and agree your Company will be held liable for all Domestic, International or Extended Area Calling calls whether legitimate or fraudulent. It is the customer's responsibility to protect and secure their network elements and block fraudulent calls that may be placed over their services by a hacker using the customer's phone equipment and or phone numbers. If the Customer requests to have international services turned on, the customer MUST contact FirstDigital to activate that service. FirstDigital works hard at trying to do what it can in protecting their Customers from Fraud, but it is ultimately the Customer's responsibility to protect their phone system and Data network from fraud. FIRSTDIGITAL Customer: COMMUNICATIONS, LLC By: \_\_\_\_\_ By: \_\_\_\_\_

Name: \_\_\_\_\_

Name: \_\_\_\_\_