

FirstDigital Webex Wholesale Feature Set

FirstDigital Webex Basic	FirstDigital Webex Voice Only	FirstDigital Webex Essential	FirstDigital Webex Executive	FirstDigital Webex Meetings
A basic set of calling features to address the needs of common area phones like conference rooms and lobbies.	An extensive set of calling features for users who need calling on a desk phone and softphone app.	A complete unified communications solution.	Designed for users with advanced collaboration needs.	Designed for users who only need Messaging and Meetings. All Messaging and Meeting features in Suite, without Calling.
<ul style="list-style-type: none"> Dial tone Call hold Call transfer Call waiting Video calling 	Everything in Common Area Calling, plus: <ul style="list-style-type: none"> Call history Call forwarding Call recording Call queue agent Voicemail Mobile app 	Everything in Enhanced Calling, plus: <ul style="list-style-type: none"> Call Recording Call Park/Pickup Executive Assistant Single Number Reach Call forward not reachable MESSAGE <ul style="list-style-type: none"> Direct and group messaging Feature-rich messaging: reactions, threading, forwarding, quoting, editing, pinning, flagging, and more. File sharing Screensharing 	Everything in Calling, plus: MESSAGE <ul style="list-style-type: none"> Direct moderator controls Announcement mode 	
		MEETINGS <ul style="list-style-type: none"> HD Personal Room meetings for up to 100 people Meeting dial-in number Meeting controls: dismiss attendees, mute all, lock/unlock, password, waiting room Meeting recording (local) Breakout sessions Web guest experience Outlook/MSFT 365 and GSuite meeting scheduling add-on Meeting times up to 40 minutes 	MEETINGS <ul style="list-style-type: none"> HD Personal Room meetings for up to 1,000 people Meeting recording (cloud and local) with 10 GB of cloud storage per meeting site Webex Assistant Post meeting summary: transcripts and highlights Default presenter control for attendees Remote desktop control Host/co-host meeting delegation 	

Compare package features

Webex Wholesale RTM makes Webex available through the provider you trust and already do business with. One secure place to call, message, and meet, in an app that is engaging, intelligent, and inclusive. To get started, contact your Service Provider.

CALLING

FirstDigital packages →	Webex Basic	Webex Voice Only	Webex Calling	Webex Suite	Webex Meetings
Call anyone with a phone number (audio or video)	✓	✓	✓	✓	
Conference calling	✓	✓	✓	✓	
Hold/Resume	✓	✓	✓	✓	
Transfer	✓	✓	✓	✓	
Forward your calls	✓	✓	✓	✓	
Visual voicemail and voicemail-to-email		✓	✓	✓	
Call history		✓	✓	✓	
Contact lists		✓	✓	✓	
Share screen or application		✓	✓	✓	
Call Pull		✓	✓	✓	
Group Call Park and Retrieve		✓	✓	✓	
Call queue management		✓	✓	✓	
Single number reach			✓	✓	
Call Pickup			✓	✓	
Record your calls			✓	✓	
Executive Assistant			✓	✓	

MESSAGING

Unlimited one-on-one and group messaging			✓	✓	✓
File sharing			✓	✓	✓
Desktop and Application screen sharing			✓	✓	✓
Availability status			✓	✓	✓
Find People, Spaces, Messages, and Files			✓	✓	✓
Message threads and quoting			✓	✓	✓
Share emojis			✓	✓	✓
Add reactions			✓	✓	✓
Share animated GIFs			✓	✓	✓
Do not Disturb			✓	✓	✓
Message notification options			✓	✓	✓
Message external guests			✓	✓	✓
Video messaging by Vidcast				✓	✓
Space moderator controls				✓	✓
Announcement only options				✓	✓

MEETINGS

How many people can join a Personal Room meeting?			Up to 100 people	Up to 1000 people	Up to 1000 people
How many people can join a Space meeting?			Up to 100 people	Up to 300 people	Up to 300 people
Meeting length			Up to 40 minutes	Unlimited	Unlimited

MEETINGS continued

Share content - screen, application, files, whiteboard			✓	✓	✓
Virtual and blurred background			✓	✓	✓
Remove background noise			✓	✓	✓
Animated meeting reactions and gestures			✓	✓	✓
Interactive whiteboarding			✓	✓	✓
Polling			✓	✓	✓
Breakout sessions			✓	✓	✓
Schedule meetings from your Google or Microsoft Outlook Calendar			✓	✓	✓
Schedule meetings from Microsoft Office Suite 365			✓	✓	✓
Meeting recording			✓ Local recording Only	✓	✓
Webex Assistant				✓	✓
Meeting recording transcriptions				✓	✓
Add an alternative meeting host				✓	✓
Host can let others manage your meetings				✓	✓
Remote Desktop Control				✓	✓

Site features and services - Each site/location will be provisioned with a standard package of group service as defined in the table below:
 Table 1. Site features: Included and optional (no extra cost)

Included site features		
Auto Attendant	Authentication	Call Park Group
Call Pickup	Call Queue	External Calling Line ID Delivery
Group Paging	Hunt Group	Intercept Group
Call Intercept	Internal Calling Line ID Delivery	Music on Hold
Receptionist Client	Voice Mail Group	Voice Portal